

Privacy policy

The responsible body, i.e. the data controller, within the meaning of the data protection laws is: Frigo-Group SIA, Riga, Latvia, Dambja iela 3a, LV-1005.

Tel.: +371 26 060 040

E-mail: info@frigo.lv

The protection of natural persons with regard to the processing of personal data is laid down in the General Data Protection Regulation.

The collection of general information

When you access our website, information of a general nature is automatically collected. This information (server log files) includes for example the type of web browser, the operating system used, the domain name of your internet service provider and the like. This solely involves information that cannot be attributed to you personally. This information is technically necessary in order to correctly deliver the content of web pages that you have requested and is unavoidably necessary when using the internet. We statistically evaluate anonymous information of this kind to optimise our website and the technology that supports it.

Cookies

Like many other websites, we also use "cookies". Cookies are small text files that are transferred to your hard drive by a website server. We thereby automatically receive certain data, such as your IP address, browser used, operating system via your computer and your connection to the internet.

Cookies cannot be used to launch programmes or to transfer viruses to a computer. Based on the information contained in cookies, we can facilitate navigation and enable our web pages to be displayed correctly.

Under no circumstances will the data that we collect be passed on to third parties or any link to your personal data be established without your consent.

You can, of course, always view our website without cookies. The settings on internet browsers are routinely adjusted so as to accept cookies. You can disable cookies at any time by changing your browser settings. Please use the help functions of your internet browser to find out how to change these settings. Please note that if you do disable the use of cookies, some of the functions of our website may not work or may only work to a limited extent.

SSL encryption

In order to protect the security of your data during transmission, we use state-of-the-art encryption methods (e.g. SSL) via HTTPS for subsections of the web pages. Web pages that are assigned to the "process technology" business area are currently not yet transmitted in an encrypted form.

Contact form

If you contact us by e-mail or the contact form, the information you provide will be stored for the purpose of processing your request as well as for possible follow-up questions.

Frigo Group SIA will not share personal data with third parties for direct marketing.

Your rights of access, rectification, locking, erasure and objection

You have the right to at any time access information on your personal data that we have stored. You also have the right to the rectification, locking or (except in the case of mandatory data storage for business processing) the erasure of your personal data. To exercise these rights, please contact our Data Protection Officer, whose contact details can be found at the end of this Data Protection Policy.

To allow for data locking at any time, this data must be kept in a lock file for control purposes. You can also request the erasure of the data, unless we are under a legal obligation to archive it. Insofar as such an obligation exists, we will lock your data on request.

You may make changes or revoke your consent with effect for the future by notifying us accordingly.

Changes to our Data Protection Policy

We reserve the right to amend this Data Protection Policy from time to time, to ensure that it always fulfils current legal requirements, or in order to make changes to our services in the Data Protection Policy, e.g. when introducing new services. The new Data Protection Policy will accordingly apply when you visit us again.

Questions for the data protection officer

If you have any questions about data protection, please send us an e-mail or contact our Data Protection Officer directly:

info@frigo.lv
(+371) 26-060-040

You also have the right to contact the responsible supervisory authority at any time.